
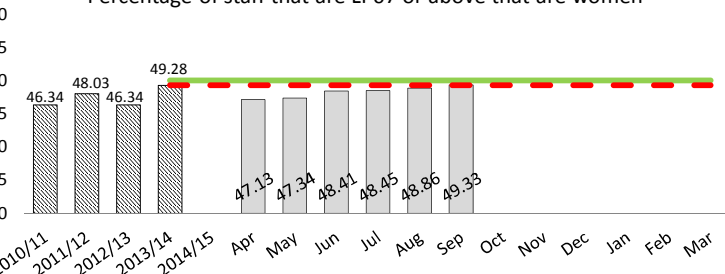
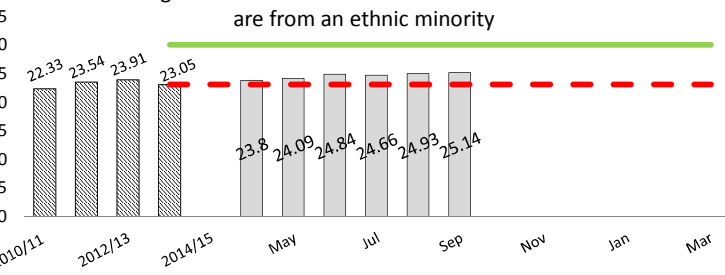
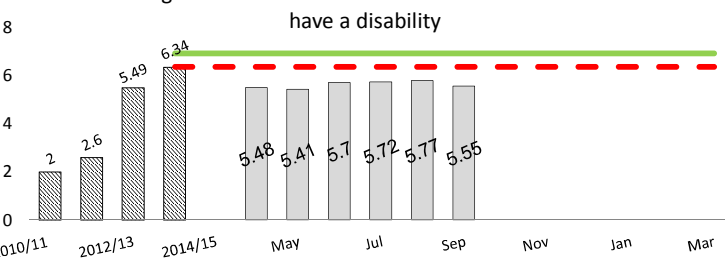

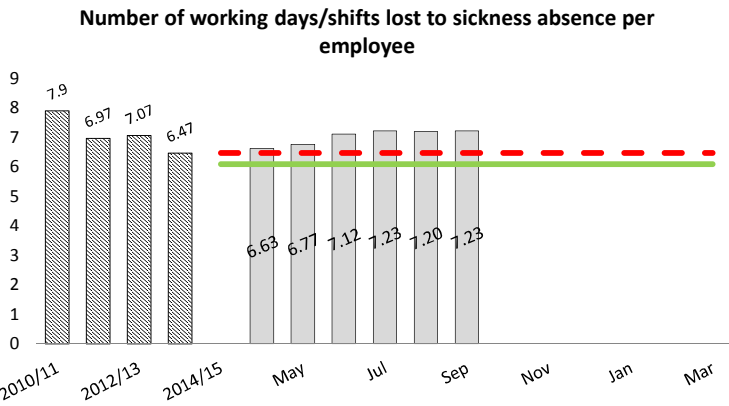
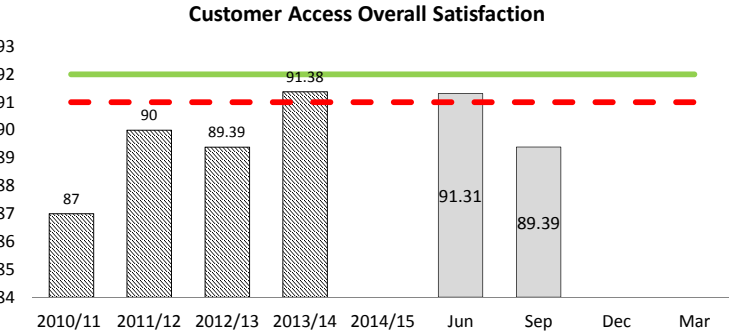
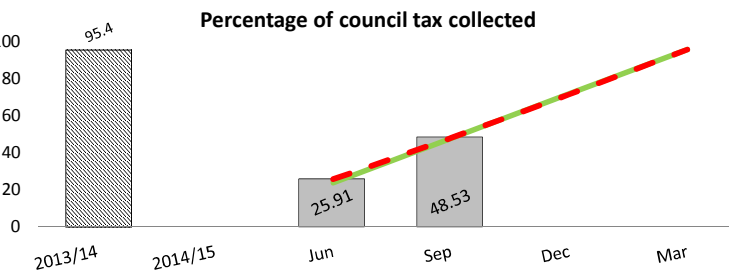

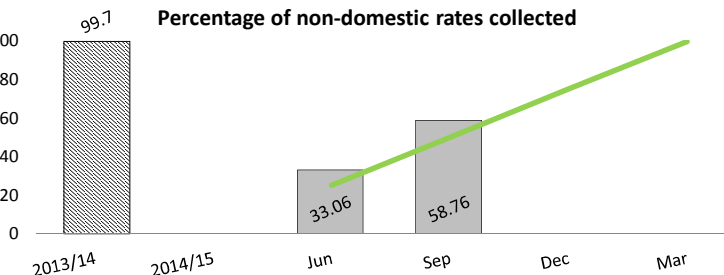
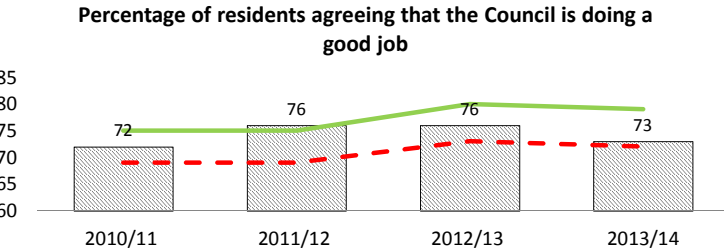
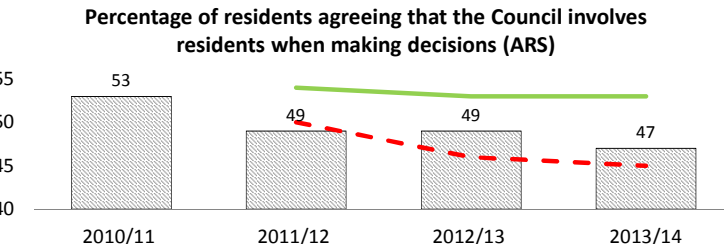


Description		Annual Actual (2013/14)	Annual Stretched Target (2014/5)	Q2 Stretched Target (Jul-Sep 2014)	Q2 actual (Jul-Sep 2014)	Variance (performance against Q2 stretch target)	Direction of Travel (comparing 13/4 and 14/5 actual)
One Tower Hamlets							
Percentage of LP07 or above Local Authority staff that are women (%) Measured in: % Good Performance: Higher	Percentage of staff that are LP07 or above that are women 	48.28	50.0	50.0	49.33	AMBER	↔
The percentage has risen during this quarter and is above the lower bandwidth at 49.33. This represents 123.96 FTEs that are female out of a total of 251.26 FTE staff at LPO7+. The impact of the decisions made through the Employment Options requests will increase this figure to above the stretched target once implemented.							
Percentage of LP07 or above Local Authority staff that are from an ethnic minority (%) Measured in: % Good Performance: Higher	Percentage of earners that are LP07 or above of LA staff that are from an ethnic minority 	23.05	30.0	30.0	25.14	AMBER	↑
The percentage of LPO7+ BME staff has increased during the quarter to 25.14. This reflects 63.16 FTEs that are BME out of 251.26 FTEs at LPO7+. This is a significant increase from September last year where performance was at 21.81%. The 'Take A Chance' scheme has been implemented and will be further developed in quarter 3. A system of job alerts will also be introduced and a mentoring scheme will be rolled out across the council to further develop and provide positive opportunities for under represented groups across the organisation.							
Percentage of LP07 or above Local Authority staff who have a disability (excluding those in maintained schools) (%) Measured in: % Good Performance: Higher	Percentage of earners that are LP07 or above of LA staff that have a disability 	6.34	6.90	6.90	5.55	RED	↓
The percentage for the quarter is 5.55. This reflects 12.2 FTE that are disabled out of a total of 251.26 FTE at LPO7+. Although this figure remains below target, there has been a steady increase since April 12/13, where performance was at 2.17%. The number of people in this category (LPO7+) is relatively small, thus low numbers of people either leaving or joining can have a significant impact on the percentage. The number of staff with either no data or declining to state whether they fall into this category remains high. An exercise will be undertaken during quarter 3 to increase the accuracy of this data, which should have a positive impact on the figures.							


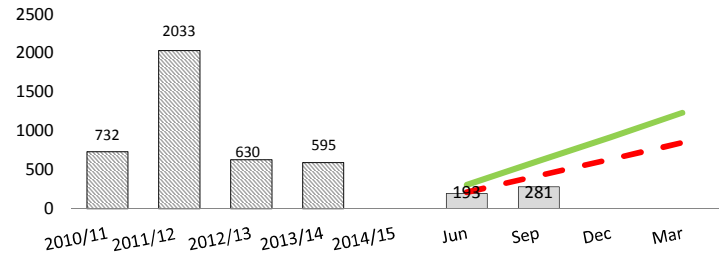
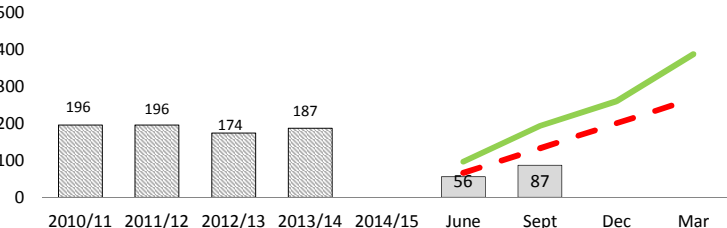
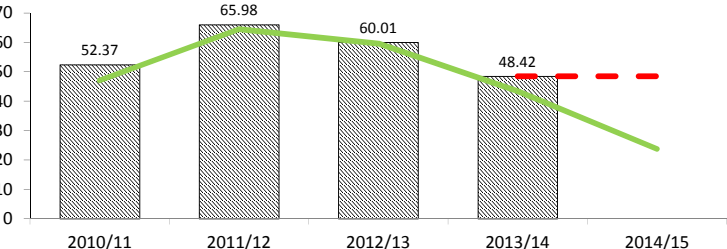
Description		Annual Actual (2013/14)	Annual Stretched Target (2014/5)	Q2 Stretched Target (Jul-Sep 2014)	Q2 actual (Jul-Sep 2014)	Variance (performance against Q2 stretch target)	Direction of Travel (comparing 13/4 and 14/5 actual)
<p>Number of working days/shifts lost to sickness absence per employee</p> <p>Measured in: Number (the aggregate of working days lost due to sickness absence divided by the average number of FTE staff) Good Performance: Lower</p>	<p>Number of working days/shifts lost to sickness absence per employee</p> 	6.47	6.10	6.10	7.23	RED	↓
<p>The rise in sickness absence is due to a slight rise in both long term and short term absence. Better reporting systems (i.e. the introduction of HR Self-Service) have also meant that sickness absence is being reported more timely and accurately. Managers continue to manage staff who have high levels of sickness absence as can be seen from the steady rise in the number of formal absence cases recorded over the last 2 years. For the last 3 quarters the number has remained steady at around 680 cases.</p> <p>There are a number of actions currently being taken to address the rise in sickness absence. People Board (Operations) regularly receives reports on sickness and is looking into service areas where absence is high with the aim of reducing the levels in those areas. DMTs and Directorate People Panels across the Council are also being provided with additional information, looking into specific cases or areas with high absence so that these can be addressed, including the compliance of the returns submitted by managers on a monthly basis.</p>							
<p>Customer Access Overall Satisfaction (telephone contact)</p> <p>Measured in: % Good Performance: Higher</p>	<p>Customer Access Overall Satisfaction</p> 	91.38	92	92	89.39	RED	↔
<p>Two key drivers are identified for the dip in satisfaction in this quarter;</p> <p>(a) longer queue times during July and August due to peak holiday/leave months leaving the Contact Centre vulnerable to unplanned absences and peaks in demand</p> <p>(b) dip in number of surveys taken, from 4773 (of which 4385 rated the service "good") in April-June to 3383 (of which 3024 rated the service "good") in the current quarter</p> <p>The year on year picture continues to show improvement in satisfaction with Q1 in 14/15 achieving 91.31% compared to 89.55% in 13/14, and Q2 achieving 89.39% compared to 89.34% in 13/14.</p>							
<p>Percentage of Council Tax Collected</p> <p>Measured in: % Good Performance: Higher</p>	<p>Percentage of council tax collected</p> 	95.4	95.6	47.9	48.53	GREEN	↔
<p>Council tax collection rate is on target.</p>							


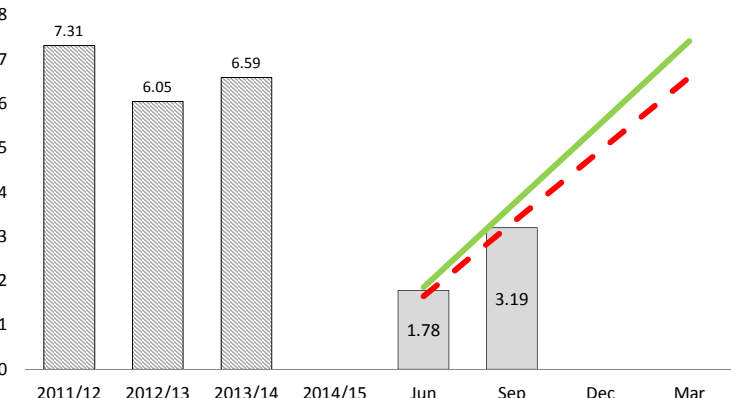
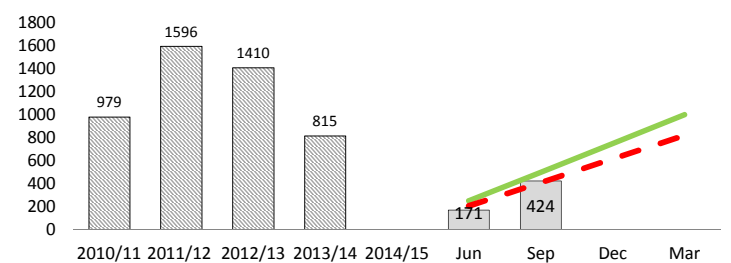
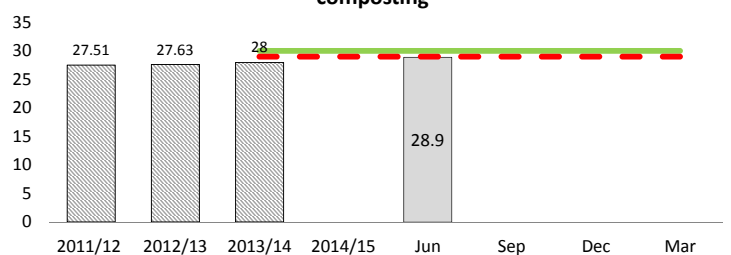
Description		Annual Actual (2013/14)	Annual Stretched Target (2014/5)	Q2 Stretched Target (Jul-Sep 2014)	Q2 actual (Jul-Sep 2014)	Variance (performance against Q2 stretch target)	Direction of Travel (comparing 13/4 and 14/5 actual)
<p>Percentage of Non-Domestic Rates Collected</p> <p>Measured in: % Good Performance: Higher</p>		99.7	99.5	50.00	58.76	GREEN	↔
<p>Percentage of residents agreeing that the Council is doing a good job (Annual Residents Survey (ARS) Measure)</p> <p>Measured in: % Good Performance: Higher</p>		73	77	N/A	N/A	AMBER	↔
<p>Percentage of residents agreeing that the Council involves residents when making decisions (ARS Measure)</p> <p>Measured in: % Good Performance: Higher</p>		47	52	N/A	N/A	AMBER	↔

Business rate collection is performing well and is on target.


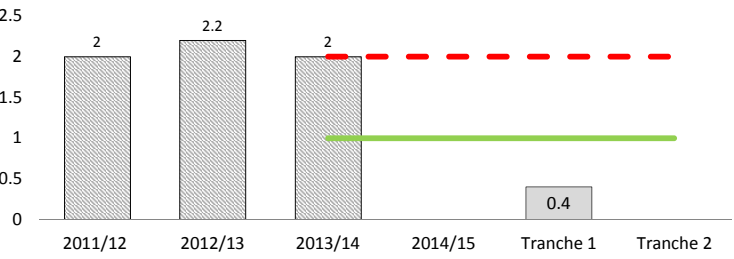
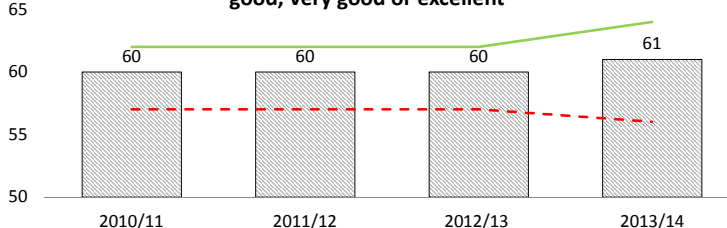
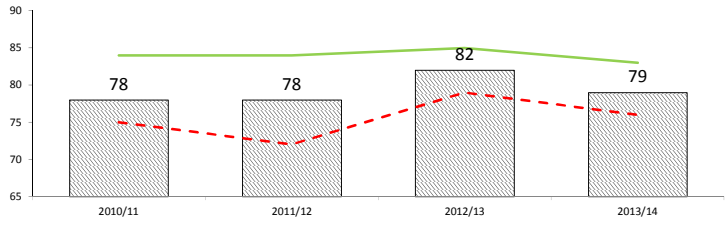
This outturn relates to 2013/14 - the survey fieldwork took place in June / July 2014. The result is above the lower bandwidth and similar to last year (the change is not statistically significant).

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Description		Annual Actual (2013/14)	Annual Stretched Target (2014/5)	Q2 Stretched Target (Jul-Sep 2014)	Q2 actual (Jul-Sep 2014)	Variance (performance against Q2 stretch target)	Direction of Travel (comparing 13/4 and 14/5 actual)
Great Place to Live							
<p>Number of affordable homes delivered (gross)</p> <p>Measured in: Number (the sum of social rent housing and intermediate housing - low cost home ownership and intermediate rent) Good Performance: Higher</p>	<p>Number of affordable homes delivered (gross)</p> 	595	1231	615	281	RED	↑
<p>281 affordable units have been delivered ending Q2, 46% higher than this time last year. Whilst the Q2 outturn of 88 affordable units is below the quarterly target of between 212 and 308 units, it is anticipated that the end of year outturn will be within the target range. Our current prediction is for the completion of 1203 affordable units in this financial year, exceeding the lower bandwidth target by 42%. However, as is always stated, the distribution of completions will never fall into an equal four quarter split and there is nothing that the Council can do to influence this. In 14-15 there will be a more than usually skewed delivery pattern. Completions are expected as follows: Q1: 16%, Q2 & 3 combined: 15% and Q4: 69%. This is due to the large number of schemes in receipt of grant from the GLA's 2011-15 programme which have to complete by March 2015, and have had to accelerate their programmes to achieve this completion date. Many of these schemes are due to complete in the last days of March.</p>							
<p>Number of affordable social rented housing completions for family housing (gross)</p> <p>Measured in: Number (a count of the number of affordable housing - local authority, housing associations, and co-operative tenants. Family housing is 3 bedrooms or more) Good Performance: Higher</p>	<p>No of affordable social rented housing completions for family housing (gross)</p> 	187	387	193	87	RED	↑
<p>The numbers of family units for rent is below the target figure for the quarter, but this is a consequence of the overall delivery of affordable units being low this quarter. We expect that the whole year figures will come within our targets for both the affordable and family rent indicators, if completions currently forecast for quarter 4 are able to meet their GLA 2011-15 grant funded programme deadlines.</p>							
<p>Percentage of overall council stock that is non-decent</p> <p>Measured in % Good performance: Lower</p>	<p>Percentage of overall council housing stock that is non decent</p> 	48.42	21.8	n/a	n/a	AMBER	↑
<p>Non-decency of council stock (13/14) currently stands at 48.42% against a stretched target of 43.32%. The level of non-decent stock has reduced by 19% and 1,785 homes were brought up to decent homes standard during 2013/14 against a GLA target of 1,774. However, additional homes were identified as not meeting the decent homes standard during external surveys undertaken in 2013/14, thus missing the stretched target by 5.1pp. Decent Homes works will be completed in respect of these in 2014/15 and have been taken into account when determining the target for 2014/15.</p>							

Description		Annual Actual (2013/14)	Annual Stretched Target (2014/5)	Q2 Stretched Target (Jul-Sep 2014)	Q2 actual (Jul-Sep 2014)	Variance (performance against Q2 stretch target)	Direction of Travel (comparing 13/4 and 14/5 actual)																				
<p>The number of households who considered themselves as homeless, who approached the local authority's housing advice service(s), and for whom housing advice casework intervention resolved their situation.</p> <p>Measured in: The number of cases assisted through successful casework intervention divided by the number of thousand households in the local authority area. Good Performance: Higher</p>	<p>Homelessness Prevention</p>  <table border="1"> <caption>Homelessness Prevention Data</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2011/12</td><td>7.31</td></tr> <tr><td>2012/13</td><td>6.05</td></tr> <tr><td>2013/14</td><td>6.59</td></tr> <tr><td>2014/15</td><td>-</td></tr> <tr><td>Jun</td><td>1.78</td></tr> <tr><td>Sep</td><td>3.19</td></tr> <tr><td>Dec</td><td>-</td></tr> <tr><td>Mar</td><td>-</td></tr> </tbody> </table>	Year	Value	2011/12	7.31	2012/13	6.05	2013/14	6.59	2014/15	-	Jun	1.78	Sep	3.19	Dec	-	Mar	-	6.59	7.40	3.70	3.19	RED	↑		
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<p>The number of overcrowded families rehoused, lets to overcrowded households</p> <p>Measured in: Number (count of lets to overcrowded housing applicants and tenants of CHR partner landlords lacking one or more bedrooms) Good Performance: Higher</p>	<p>Lets to overcrowded families</p>  <table border="1"> <caption>Lets to overcrowded families Data</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2010/11</td><td>979</td></tr> <tr><td>2011/12</td><td>1596</td></tr> <tr><td>2012/13</td><td>1410</td></tr> <tr><td>2013/14</td><td>815</td></tr> <tr><td>2014/15</td><td>-</td></tr> <tr><td>Jun</td><td>171</td></tr> <tr><td>Sep</td><td>424</td></tr> <tr><td>Dec</td><td>-</td></tr> <tr><td>Mar</td><td>-</td></tr> </tbody> </table>	Year	Value	2010/11	979	2011/12	1596	2012/13	1410	2013/14	815	2014/15	-	Jun	171	Sep	424	Dec	-	Mar	-	815	1000	500	424	AMBER	↔
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<p>Percentage of household waste sent for reuse, recycling and composting</p> <p>Measured in % Good performance: Higher</p>	<p>Percentage of household waste sent for reuse, recycling & composting</p>  <table border="1"> <caption>Percentage of household waste sent for reuse, recycling & composting Data</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2011/12</td><td>27.51</td></tr> <tr><td>2012/13</td><td>27.63</td></tr> <tr><td>2013/14</td><td>28</td></tr> <tr><td>2014/15</td><td>-</td></tr> <tr><td>Jun</td><td>28.9</td></tr> <tr><td>Sep</td><td>-</td></tr> <tr><td>Dec</td><td>-</td></tr> <tr><td>Mar</td><td>-</td></tr> </tbody> </table>	Year	Value	2011/12	27.51	2012/13	27.63	2013/14	28	2014/15	-	Jun	28.9	Sep	-	Dec	-	Mar	-	28.00	30.00	30.00	28.90	RED	↔		
Year	Value																										
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<p>The number of homeless preventions since April 2014 is 357 equating to 3.19% per 1,000 population. The outturn of 3.19 is 0.09 percentage points away from the standard target for the quarter. The borough continues to face a severe shortage of affordable private sector properties available to homeless households as an alternative to pursuing a statutory homeless application and the problem continues to increase. Consequently, our ability to prevent homelessness by securing an alternative tenancy has diminished immensely. We have improved the incentive provided to landlords so that they will let their admittedly small number of properties available at, or close to, Local Housing Allowance levels via the council to one of our customers rather than let them to a member of the general public. We have also seen a rise in the number of preventions through negotiations with friends and relatives this quarter, persuading families that the best option for all is for the threatened homeless client should remain in their current accommodation. Nevertheless, proportionately, this is not sufficient to prevent the increase in landlords evicting their benefit-dependent tenants in favour of tenants who can afford higher rents. Where possible, though, we continue to negotiate with Housing Benefit to resolve arrears problems and to negotiate with landlords to ensure tenants can remain in their properties and thus prevent homelessness.</p>		<p>424 lets have been made ending Q2, 20 lets lower than this time last year. However the quarter 2 lower bandwidth target of 205 lets has been exceeded by 106%. As we operate a choice based lettings scheme we have very little influence over the outcome of lets as offers are made in priority order. Housing options are being promoted to TH residents, through daily housing advice to applicants, mutual exchange events, and Lettings Open Day events, especially to those that are overcrowded to ensure lets to them are maximised.</p>		<p>Household recycling has increased by almost 1 percentage point since the last quarter and is only very marginally off target. We are striving towards the 30% stretch target by targeting problem areas which is providing encouraging results.</p>																							


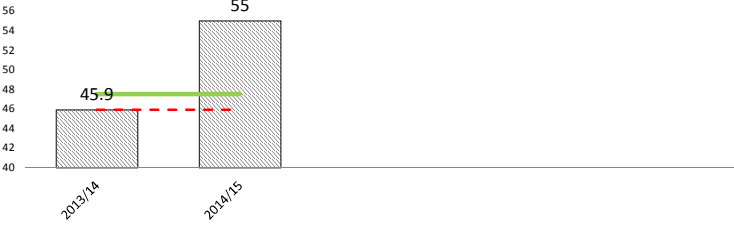
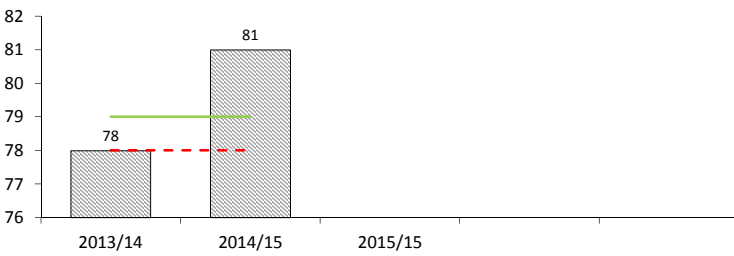
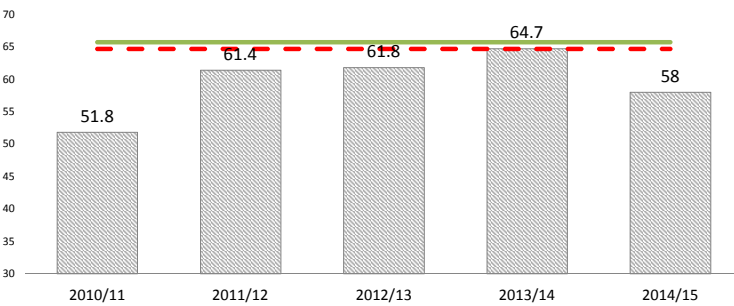
Description	Legend		Annual Actual (2013/14)	Annual Stretched Target (2014/5)	Q2 Stretched Target (Jul-Sep 2014)	Q2 actual (Jul-Sep 2014)	Variance (performance against Q2 stretch target)	Direction of Travel (comparing 13/4 and 14/5 actual)										
	— Stretch Target	- - Standard Target																
<p>Level of street and environmental cleanliness - litter (%)</p> <p>Measured in % Good performance: Lower</p>	<p>Improved street & environmental cleanliness - Litter</p> <table border="1"> <caption>Litter Data</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2011/12</td> <td>2.3</td> </tr> <tr> <td>2012/13</td> <td>1.9</td> </tr> <tr> <td>2013/14</td> <td>1.9</td> </tr> <tr> <td>2014/15</td> <td>3.8</td> </tr> </tbody> </table>		Year	Value	2011/12	2.3	2012/13	1.9	2013/14	1.9	2014/15	3.8	1.9	1.0	1.0	3.8	RED	↓
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<p>As of 2014/15 only 2 surveys will be undertaken during the year as opposed to 3 in previous years.</p> <p>Litter is off target based on Tranche 1 carried out in 2014/15. Since 2012/13, the target for litter has been reduced from 5% to 1.9% for minimum / standard target and from 2% to 1% for stretched target. Funding from the Mayor's accelerated delivery programme of £800k, which we received in 2013/14 has ceased, resulting in key resources such as additional litter sweepers being reduced. The areas that require attention are: Whitechapel and Bromley by Bow especially around industrial areas as well as other highway land use areas. All the data on the failed zones has been shared with Veolia, Streetcare Managers and the Contract Development team. We are working together to formulate an action plan that will improve the results and reduce the level of litter in the borough. There will be increased monitoring by the Streetcar Officers to support Veolia in identifying zones that are failing to meet the required targets. Performance for litter is expected to improve by the next tranche survey, which will be completed in March 2015.</p>																		
<p>Level of street and environmental cleanliness - detritus (%)</p> <p>Measured in % Good performance: Lower</p>	<p>Improved street & environmental cleanliness - detritus</p> <table border="1"> <caption>Detritus Data</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2011/12</td> <td>4.1</td> </tr> <tr> <td>2012/13</td> <td>3.6</td> </tr> <tr> <td>2013/14</td> <td>2.4</td> </tr> <tr> <td>2014/15</td> <td>2.7</td> </tr> </tbody> </table>		Year	Value	2011/12	4.1	2012/13	3.6	2013/14	2.4	2014/15	2.7	2.4	2.0	2.0	2.7	RED	↓
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<p>As of 2014/15 only 2 Surveys will be undertaken during the year as opposed to 3 in previous years.</p> <p>Detritus is off target based on Tranche 1 in 2014/15. Since 2012/13, the target has been reduced from 7% to 2.4% for minimum standard target and 4% to 2% for stretched target. As highlighted above the reduction of the Mayor's Accelerated Delivery fund of £800k has had a direct impact on the service delivery and the level of cleanliness. The areas for improvement are highlighted above and we are working with Veolia on improving all of these zones and the overall cleansing standards. Performance for detritus is expected to improve further by the next tranche survey, which will be completed in March 2015.</p>																		
<p>Improved street and environmental cleanliness - graffiti (%)</p> <p>Measured in % Good performance: Lower</p>	<p>Improved street & environmental cleanliness -Graffiti</p> <table border="1"> <caption>Graffiti Data</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2011/12</td> <td>6</td> </tr> <tr> <td>2012/13</td> <td>8.8</td> </tr> <tr> <td>2013/14</td> <td>6.2</td> </tr> <tr> <td>2014/15</td> <td>2.9</td> </tr> </tbody> </table>		Year	Value	2011/12	6	2012/13	8.8	2013/14	6.2	2014/15	2.9	6.2	4.0	4.0	2.9	GREEN	↑
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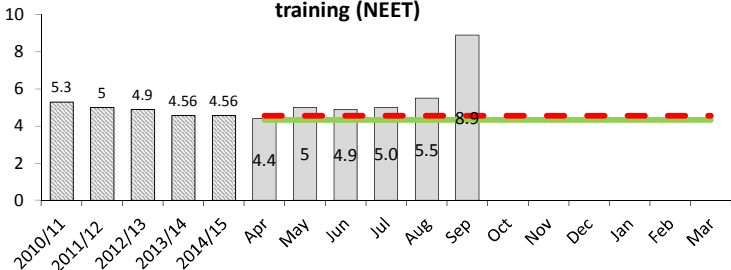
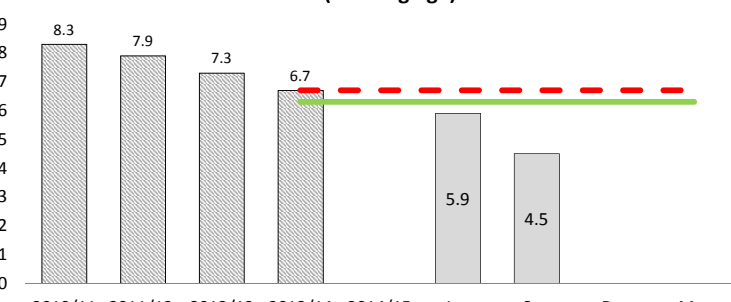
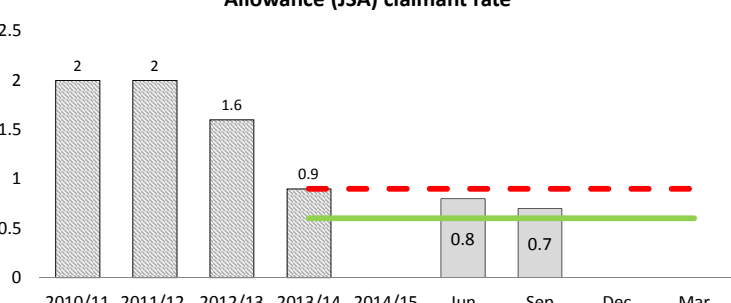
Description		Annual Actual (2013/14)	Annual Stretched Target (2014/5)	Q2 Stretched Target (Jul-Sep 2014)	Q2 actual (Jul-Sep 2014)	Variance (performance against Q2 stretch target)	Direction of Travel (comparing 13/4 and 14/5 actual)
<p>Improved street and environmental cleanliness - fly-posting (%)</p> <p>Measured in % Good performance: Lower</p>	<p>Improved street & environmental cleanliness - Fly-posting</p> 	2	1.0	1.0	0.4	GREEN	↑
<p>Percentage of residents who rate parks and open spaces as good, very good or excellent (ARS)</p> <p>Measured in % Good performance: Higher</p>	<p>Percentage of residents who rate parks and open spaces as good, very good or excellent</p> 	61	65	n/a	n/a	AMBER	↔
<p>Overall / general satisfaction with the neighbourhood (ARS)</p> <p>Measured in % Good performance: Higher</p>	<p>Overall / general satisfaction with the local area</p> 	79	83	n/a	n/a	AMBER	↔

As of 2014/15 only 2 surveys will be undertaken during the year as opposed to 3 in previous years. Target has been exceeded.

This outturn relates to 2013/14 - the survey fieldwork took place in June / July 2014. The result is above the lower bandwidth and similar to last year (the change is not statistically significant).

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Description		Annual Actual (2013/14)	Annual Stretched Target (2014/5)	Q2 Stretched Target (Jul-Sep 2014)	Q2 actual (Jul-Sep 2014)	Variance (performance against Q2 stretch target)	Direction of Travel (comparing 13/4 and 14/5 actual)
Prosperous Community							
Early Years Foundation Profile - achievement of a good level of development Measured in % Good performance: Higher	Early Years Foundation Profile: % of children achieving a Good Level of Development 	55.0	47.5	n/a	55.0	GREEN	↑
This is the annual performance outturn - the stretched target has been exceeded.							
Key Stage 2 pupil attainment in Reading, Writing and Maths (KS2 RWM) (%) Measured in: % Good Performance: Higher	Key Stage 2 pupil attainment in Reading, Writing and Maths (%) 	81	79	n/a	81	GREEN	↔
This is the annual performance outturn - the stretched target has been exceeded.							
Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths. Measured in % Good performance: Higher	Achievement of 5 or more A*- C grades at GCSE or equivalent including English and Maths 	58	65.7	n/a	58.0	RED	↓
Changes to the methodology at KS4 have led to widespread drops in performance. There have been a number of significant changes to the exams this year: pupils were not allowed to sit some exams early; for English there has been less focus on coursework, and the speaking & listening component is no longer counted; "First entry counts" – resits, even at higher grades, are no longer counted. Nationally, performance against the same measure fell from 59.2% to 52.6%, a drop of 6.6% points, meaning that Tower Hamlets remains well above the national average, and that our drop in performance is in line with national change. In London, the year-on-year change in performance varies from -9.8% points to +1.4% points, with an average decrease of 4.5% points down to 60.6% - meaning Tower Hamlets is still slightly below the London average. As usual we would expect a small improvement in performance when the results of the results checking exercise has been completed and the final data published. PRG have requested individual action plans for schools to illustrate how improvement will be made from this new position.							

Description		Annual Actual (2013/14)	Annual Stretched Target (2014/5)	Q2 Stretched Target (Jul-Sep 2014)	Q2 actual (Jul-Sep 2014)	Variance (performance against Q2 stretch target)	Direction of Travel (comparing 13/4 and 14/5 actual)
<p>16 to 19 year olds who are not in education, employment or training (NEET) (%)</p> <p>Measured in: % Good Performance: Lower</p>	<p>16-18 Year olds who are not in education, employment or training (NEET)</p> 	4.56	4.33	4.33	8.9	RED	↑
<p>Overall employment rate - gap between the Borough and London average rate (working age) (%)</p> <p>Measured in: % Good Performance: Gap - Lower</p>	<p>Gap between the Borough and London average employment rate (working age)</p> 	6.7	6.3	6.3	4.5	GREEN	↑
<p>JSA Claimant Rate (gap between the Borough and London average rate (working age) (%)</p> <p>Measured in: % Good Performance: Gap - Lower</p>	<p>Gap between the Borough and London average Job Seekers Allowance (JSA) claimant rate</p> 	0.9	0.6	0.6	0.7	AMBER	↑


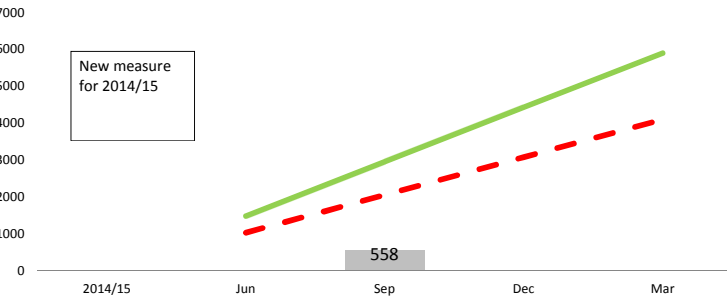
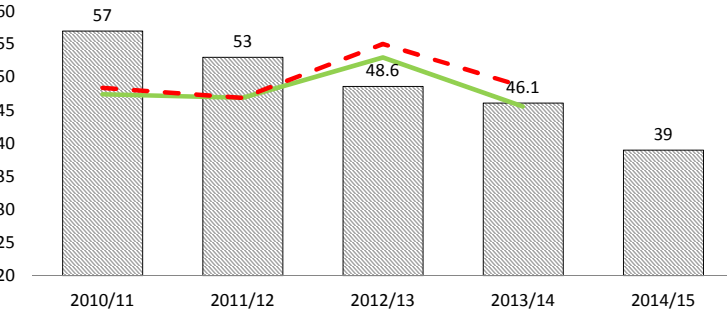
8.9 percent of 16-19 year olds were not in education, employment or training at the end of September. Traditionally the rate is higher around this time of year, this higher rate is mirrored across other local authorities. September 2014/15 outturn is significantly lower than this time last year when 12% of young people were NEET.

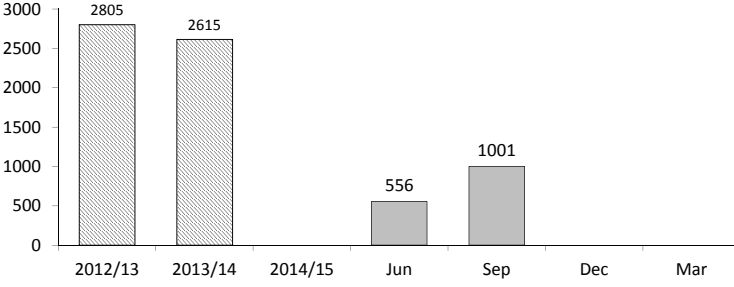
Employment rate:
Tower Hamlets: 66.9
London average: 71.4
Gap between TH and London: 4.5pp


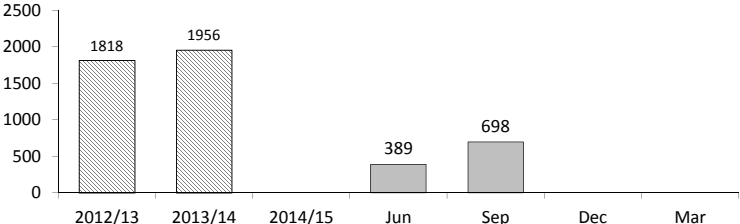
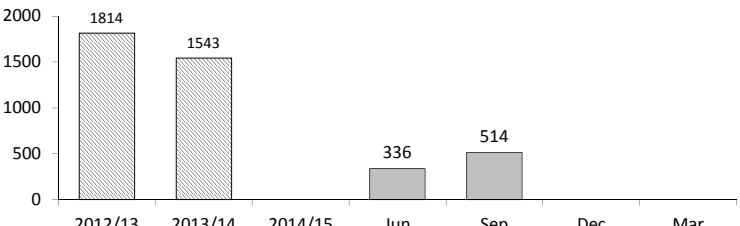
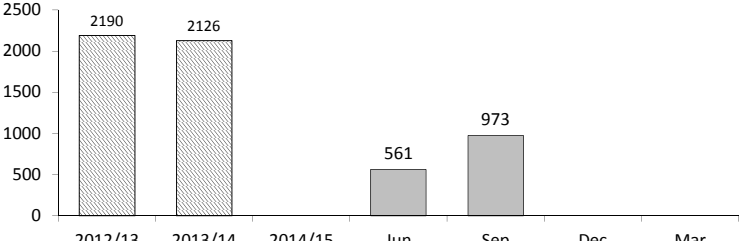
Trend positive, the employment rate gap between TH and the London average has reduced by 1.4pps since last quarter's update. The data for the employment rate is taken from the Annual Population Survey. This provides survey based estimates, the methodology of which means that there may be significant variations in outturn from one quarter to the next. Furthermore, it is important to note that the confidence interval on the Tower Hamlets employment rate is 3.7 compared to 0.7 for London. This means that the London reading is more reliable and stable than the borough reading. To demonstrate this by way of example, the confidence level for Tower Hamlets means that the gap between the borough and London for this outturn may in fact range between 1.4pps and 7.4pps.

JSA Claimant rate:
Tower Hamlets: 3.1
London average: 2.4
Gap between TH and London: 0.7pp

We are exceeding the lower bandwidth target and currently 0.1pps away from achieving the stretched target. This is considered positive performance for Tower Hamlets as the stock of claimants has been reducing month by month since February last year. Moreover, the percentage decline in the rate since the last quarter has been greater in the borough compared to London, figures are 0.3% and 0.2% respectively. This represents 320 fewer JSA claimants in Tower Hamlets from June to September 2014

Description		Annual Actual (2013/14)	Annual Stretched Target (2014/5)	Q2 Stretched Target (Jul-Sep 2014)	Q2 actual (Jul-Sep 2014)	Variance (performance against Q2 stretch target)	Direction of Travel (comparing 13/4 and 14/5 actual)
<p>Labour Market: number of job starts for Tower Hamlets Residents</p> <p>Measured in: % Good Performance: Higher</p>	<p>Labour Market: number of job starts for Tower Hamlets Residents</p> 	n/a	5,900	2,950	558	RED	n/a
<p>558 recorded to-date. Further confirmations will be recorded retrospectively once cross council reporting is fully in place. To be noted that 20,000 is a four year target in alignment with the Mayoral term. Progression towards consistent cross council and partnership reporting has been achieved and will report soon - retrospectively from April 2014.</p>							
<p>Proportion of children in poverty</p> <p>Measured in: % Good Performance: Lower</p>	<p>Proportion of children in poverty</p> 	39.0	Not Set	n/a	n/a	n/a	↑
<p>The latest HMRC data show that 23,195 children in Tower Hamlets live in poverty – this represents 39 per cent of all children in the borough and is the highest child poverty rate nationally. The data is a snapshot in time and relates to August 2012. The trend data shows that the borough's child poverty rate has been showing significant improvement in recent years – falling from 64 to 39 per cent between 2006 and 2012. However, the local indicator is a proxy measure of relative poverty, and because of that, the trend needs to be interpreted with some care. In particular, coverage of in-work poverty is limited, because the in-work component of the measure is heavily influenced by the volatility of incomes nationally. So, for some families, moving out of poverty according to the HMRC measure, may not necessarily mean that their material circumstances have improved. Targets for this measure were not set this year due to the variability expected in the methodology this year and in future.</p>							

Description		Annual Actual (2013/14)	Annual Stretched Target (2014/5)	Q2 Stretched Target (Jul-Sep 2014)	Q2 actual (Jul-Sep 2014)	Variance (performance against Q2 stretch target)	Direction of Travel (comparing 13/4 and 14/5 actual)
Safe and Cohesive Community							
<p>Number of Robbery incidents (MOPAC 7 measure)</p> <p>Measured in: Number (part of the MOPAC set. Including personal and business properties) Good Performance: Lower</p>	<p>Total number of Robbery Offences (MOPAC7 measure)</p> 	1250	Not Set	Not Set	449	N/A	↑
<p>Targets are being set by the Community Safety Partnership. Performance against targets and comments will be provided by the MPS in quarter 3.</p> <p>Data taken from the met.police.uk website indicates that for the period between April-July 2014 there were 449 robbery offences compared to 534 in the same period last year.</p>							
<p>Number of Burglary Incidents (MOPAC 7 measure)</p> <p>Measured in: Number (part of the MOPAC set. Theft or attempted theft from residential or non-residential property) Good Performance: Lower</p>	<p>Total number of Burglary Offences (MOPAC7 measure)</p> 	2615	Not Set	Not Set	1001	N/A	↑
<p>Targets are being set by the Community Safety Partnership. Performance against targets and comments will be provided by the MPS in quarter 3.</p> <p>Data taken from the met.police.uk website indicates that for the period between April-July 2014 there were 1,101 burglary offences compared to 1,168 in the same period last year.</p>							
<p>Theft of a Motor Vehicle (MOPAC 7 measure)</p> <p>Measured in: Number (part of the MOPAC set) Good Performance: Lower</p>	<p>Total number of Theft of a Motor Vehicle Offences (MOPAC7 measure)</p> 	897	Not Set	Not Set	378	N/A	↔
<p>Targets are being set by the Community Safety Partnership. Performance against targets and comments will be provided by the MPS in quarter 3.</p> <p>Data taken from the met.police.uk website indicates that for the period between April-July 2014 there were 378 theft of a motor vehicle offences compared to 369 in the same period last year.</p>							

Description		Annual Actual (2013/14)	Annual Stretched Target (2014/5)	Q2 Stretched Target (Jul-Sep 2014)	Q2 actual (Jul-Sep 2014)	Variance (performance against Q2 stretch target)	Direction of Travel (comparing 13/4 and 14/5 actual)
<p>Theft from a Motor Vehicle (MOPAC 7 measure)</p> <p>Measured in: Number (part of the MOPAC set) Good Performance: Lower</p>	<p>Total number of Theft from a Motor Vehicle Offences (MOPAC7 measure)</p> 	1956	Not Set	Not Set	698	N/A	↑
<p>Theft from the Person (MOPAC 7 measure)</p> <p>Measured in: Number (part of the MOPAC set) Good Performance: Lower</p>	<p>Total number of Theft from the Person Offences (MOPAC7 measure)</p> 	1543	Not Set	Not Set	514	N/A	↑
<p>Vandalism (criminal damage) (MOPAC 7 measure)</p> <p>Measured in: Number (part of the MOPAC set) Good Performance: Lower</p>	<p>Total number of Criminal Damage Offences (MOPAC7 measure)</p> 	2126	Not Set	Not Set	973	N/A	↔

Targets are being set by the Community Safety Partnership. Performance against targets and comments will be provided by the MPS in quarter 3.


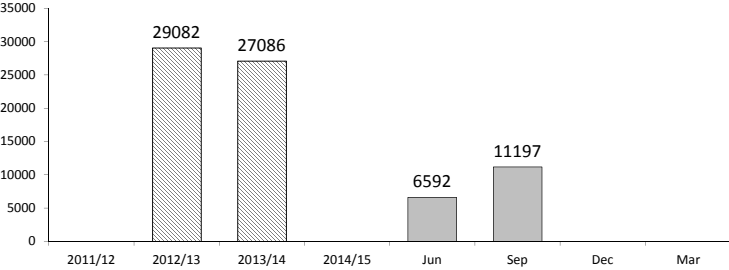
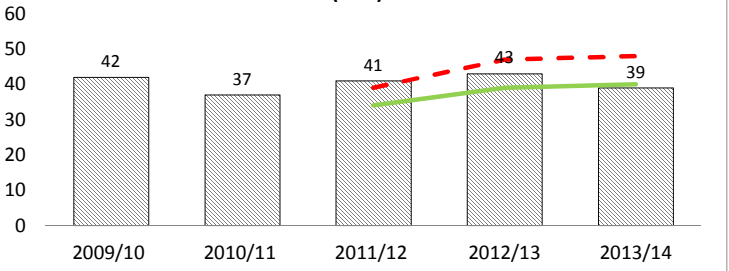

Data taken from the met.police.uk website indicates that for the period between April-July 2014 there were 698 thefts from a motor vehicle offences compared to 828 in the same period last year.

Targets are being set by the Community Safety Partnership. Performance against targets and comments will be provided by the MPS in quarter 3.

Data taken from the met.police.uk website indicates that for the period between April-July 2014 there were 514 theft from the person offences compared to 750 in the same period last year.

Targets are being set by the Community Safety Partnership. Performance against targets and comments will be provided by the MPS in quarter 3.

Data taken from the met.police.uk website indicates that for the period between April-July 2014 there were 973 vandalism / criminal damage offences compared to 944 in the same period last year.

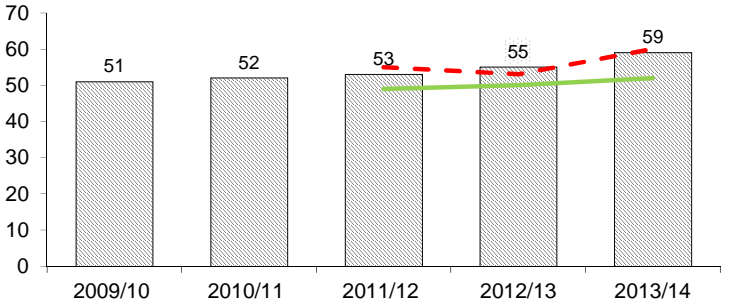
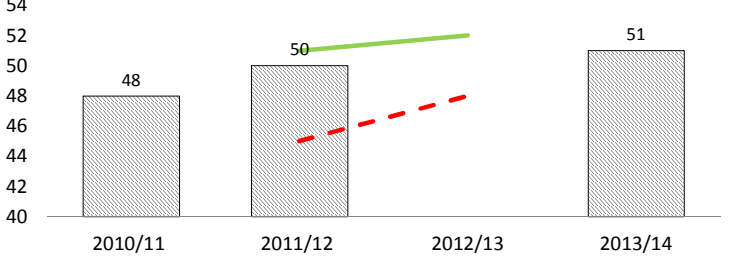
Description		Annual Actual (2013/14)	Annual Stretched Target (2014/5)	Q2 Stretched Target (Jul-Sep 2014)	Q2 actual (Jul-Sep 2014)	Variance (performance against Q2 stretch target)	Direction of Travel (comparing 13/4 and 14/5 actual)
<p>Total Notifiable Offences (number)</p> <p>Measured in: Number Good Performance: Lower</p>	<p>Total Notifiable Offences</p> 	27086	Not Set	Not Set	11197	N/A	↑
<p>Local concern about ASB and Crime (ARS): vandalism graffiti and criminal damage.</p> <p>Measured in % Good performance: Lower</p>	<p>ASB Concern about vandalism, graffiti and criminal damage (ARS)</p> 	39	35	n/a	n/a	GREEN	↔
<p>Local concern about ASB and Crime (ARS): Drunk or rowdy behaviour in public spaces.</p> <p>Measured in % Good performance: Lower</p>	<p>ASB Concern over drunk and rowdy behaviour (ARS)</p> 	50	46	n/a	n/a	AMBER	↓


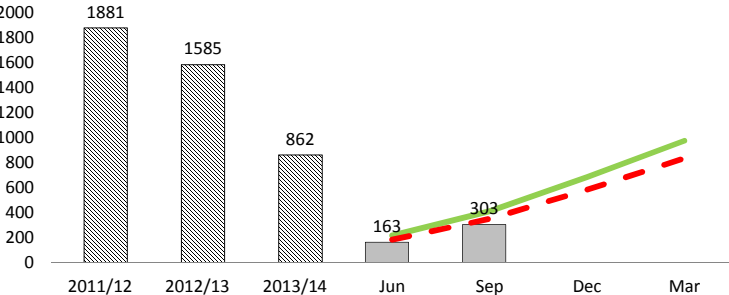
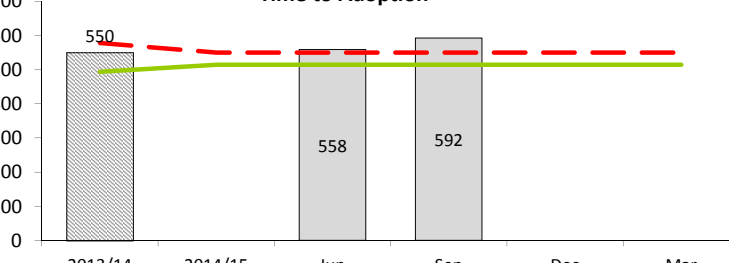
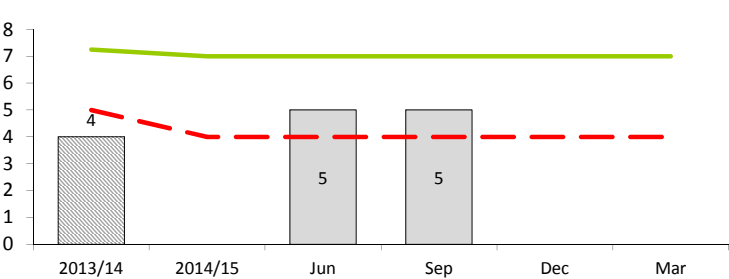
Targets are being set by the Community Safety Partnership. Performance against targets and comments will be provided by the MPS in quarter 3.

Data taken from the met.police.uk website indicates that for the period between April-July 2014 there were 11,197 total notifiable offences compared to 12,066 in the same period last year.

This outturn relates to 2013/14 - the survey fieldwork took place in June / July 2014. Whilst performance has exceeded the stretched target, the change compared to last year is not statistically significant.

This outturn relates to 2013/14 - the survey fieldwork took place in June / July 2014. The survey's findings may partly be explained as an effect of the fieldwork being undertaken in the summer months, particularly with the World Cup and other sporting events taking place. In response to this rising trend, there has been recent investment in new THEOs, as well as extra support for the CCTV room to assist triaging ASB reports within the Council. The second Council funded Police Team – Partnership Taskforce 2 – has now been launched and will provide a more nuanced response to particular types of ASB e.g. related to prostitution or gangs. There is also greater capacity for the new team to work more closely with the THEOs. The Police have also recently made use of the power under s30 Anti-Social Behaviour Act 2003 to create a dispersal zone, with a number of such zones now operating in this borough.

Description		Annual Actual (2013/14)	Annual Stretched Target (2014/5)	Q2 Stretched Target (Jul-Sep 2014)	Q2 actual (Jul-Sep 2014)	Variance (performance against Q2 stretch target)	Direction of Travel (comparing 13/4 and 14/5 actual)												
<p>Local concern about ASB and Crime (ARS): Drug use or drug dealing as a problem. (%)</p> <p>Measured in % Good performance: Lower</p>	<p>ASB Concern over drug use or drug dealing (ARS)</p>  <table border="1"> <caption>ASB Concern over drug use or drug dealing (ARS)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>2009/10</td> <td>51</td> </tr> <tr> <td>2010/11</td> <td>52</td> </tr> <tr> <td>2011/12</td> <td>53</td> </tr> <tr> <td>2012/13</td> <td>55</td> </tr> <tr> <td>2013/14</td> <td>59</td> </tr> </tbody> </table>	Year	Value (%)	2009/10	51	2010/11	52	2011/12	53	2012/13	55	2013/14	59	59	55	n/a	n/a	AMBER	↓
Year	Value (%)																		
2009/10	51																		
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<p>Satisfaction with the Police and Community Safety Partnership (ARS) (%)</p> <p>Measured in % Good performance: Higher</p>	<p>ASB Satisfaction: Satisfaction with the Police / Community Safety Partnership (ARS)</p>  <table border="1"> <caption>ASB Satisfaction: Satisfaction with the Police / Community Safety Partnership (ARS)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>2010/11</td> <td>48</td> </tr> <tr> <td>2011/12</td> <td>50</td> </tr> <tr> <td>2012/13</td> <td>51</td> </tr> <tr> <td>2013/14</td> <td>51</td> </tr> </tbody> </table>	Year	Value (%)	2010/11	48	2011/12	50	2012/13	51	2013/14	51	51	55	n/a	n/a	N/A	↔		
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<p>Percentage of people who believe people from different backgrounds get along well together (ARS) (%)</p> <p>Measured in % Good performance: Higher</p>	<p>% of people who believe people from different backgrounds get on well together in their local area (ARS)</p>  <table border="1"> <caption>% of people who believe people from different backgrounds get on well together in their local area (ARS)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>2009/10</td> <td>75</td> </tr> <tr> <td>2010/11</td> <td>76</td> </tr> <tr> <td>2011/12</td> <td>78</td> </tr> <tr> <td>2012/13</td> <td>81</td> </tr> <tr> <td>2013/14</td> <td>78</td> </tr> </tbody> </table>	Year	Value (%)	2009/10	75	2010/11	76	2011/12	78	2012/13	81	2013/14	78	78	81	n/a	n/a	AMBER	↔
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Description		Annual Actual (2013/14)	Annual Stretched Target (2014/5)	Q2 Stretched Target (Jul-Sep 2014)	Q2 actual (Jul-Sep 2014)	Variance (performance against Q2 stretch target)	Direction of Travel (comparing 13/4 and 14/5 actual)
Healthy and Supportive Community							
<p>Smoking Quitters</p> <p>Measured in: rate per 100,000 of population (aged 16+) of four-week smoking quitters who have attended NHS Stop Smoking Services . Good Performance: Higher</p>	<p>Stopping Smoking (Rate per 100,000)</p> 	1815	975	409	303	RED	↓
<p>Since the beginning of the financial year, 661 residents have attended NHS Stop Smoking Services and achieved the four-week quit target. 86% of target quits had been achieved at the end of Q2 due, in the main, to a low quit rate within primary care predominately caused by insufficient prescribing of smoking cessation treatments. A recovery plan has been implemented within primary care since October. This recovery plan has included briefings for all clinical staff on best practice prescribing; additional staff training for those delivering and promoting the service; and further promotion of the stop smoking services.</p> <p>Performance is also expected to increase in Qs 3 & 4 due to national and local campaigns.</p>							
<p>Average time between a child entering care and moving in with adoptive family (Time to adoption)</p> <p>Measured in: Days Good Performance: Lower</p>	<p>Time to Adoption</p> 	550	514	514	592	RED	↔
<p>Performance figure relates to April 2012 - September 2014 i.e. the latest three year rolling period that will be used in the next DFE Scorecard. The actual April 2014 - September 2014 performance figure is 655. PRG received a report in October that outlined the key issues regarding adoption performance, and proposed a number of improvement actions. PRG have asked to track some individual adoption cases in order to better understand the process and performance issues associated with it, so that the Council can ensure that it is providing whatever support it can to ensuring timely and effective adoptions.</p>							
<p>Percentage of ethnic minority background children leaving care who are adopted (BME adoptions)</p> <p>Measured in: % Good Performance: Higher</p>	<p>BME Adoptions (%)</p> 	4	7	7	5	AMBER	↔
<p>Performance figure relates to April 2012 - September 2014 i.e. the latest three year rolling period that will be used in the next DFE Scorecard. The actual April 2014 - September 2014 performance figure is 8%. PRG received a report in October that outlined the key issues regarding adoption performance, and proposed a number of improvement actions. PRG have asked to track some individual adoption cases in order to better understand the process and performance issues associated with it, so that the Council can ensure that it is providing whatever support it can to ensuring timely and effective adoptions.</p>							

Description		Annual Actual (2013/14)	Annual Stretched Target (2014/5)	Q2 Stretched Target (Jul-Sep 2014)	Q2 actual (Jul-Sep 2014)	Variance (performance against Q2 stretch target)	Direction of Travel (comparing 13/4 and 14/5 actual)																				
<p>Proportion of people using social care who receive self-directed support, and those receiving direct payments</p> <p>Measured in: % Good Performance: Higher</p>	<p style="text-align: center;">Social Care clients in receipt of self-directed support and direct payments</p> <table border="1"> <caption>Social Care clients in receipt of self-directed support and direct payments</caption> <thead> <tr> <th>Year/Quarter</th> <th>Percentage (%)</th> </tr> </thead> <tbody> <tr> <td>2009/10</td> <td>10.7</td> </tr> <tr> <td>2010/11</td> <td>39</td> </tr> <tr> <td>2011/12</td> <td>39</td> </tr> <tr> <td>2012/13</td> <td>52.6</td> </tr> <tr> <td>2013/14</td> <td>61.7</td> </tr> <tr> <td>Jun</td> <td>62.7</td> </tr> <tr> <td>Sep</td> <td>62.4</td> </tr> <tr> <td>Dec</td> <td>-</td> </tr> <tr> <td>March</td> <td>-</td> </tr> </tbody> </table>	Year/Quarter	Percentage (%)	2009/10	10.7	2010/11	39	2011/12	39	2012/13	52.6	2013/14	61.7	Jun	62.7	Sep	62.4	Dec	-	March	-	61.7	70	70	62.4	AMBER	↑
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		<p>This measure has a new definition for 2014/15, which separates performance for service users and for carers. Based on the new definition (service users only) the Q1 position is 62.4%.</p>																									